



0 OFFICE 422 3922

ON-DEMAND SERVICE

Service, support and repair are invoiced "Time & Materials" at a rate of \$165 hour for both on-site and depot service for all desktop/server computers and network services. Consulting, interactive/web and programming services are invoiced at \$175 hour. Invoices are payable at time of order for hardware, services at Net 10 days.

All service after 5:00 p.m. weekdays or anytime weekends is billed at time and a half. Travel fees: Inside the 494/694 loop, on-site travel fee is \$75 for each visit. Outside the loop billed as hourly rate **to** your location. Service Plan holders are billed as half hour (if inside loop) or actual travel time to your location. Metro area pick-up and drop-off only deliveries are billed at a flat fee of \$75.

On-Demand Service takes a lower priority for scheduling.

PRE-PAID SERVICE PLANS

Purchase blocks of hours in advance and save! Our most popular way of budgeting service hours. Reduces your onsite fee to 1/2hr and gives you priority service.

10 hours	\$1,500	\$150/hr
20 hours	\$2,900	\$145/hr
30 hours	\$4,200	\$140/hr

PROACTIVE MAINTENANCE PLANS

Complete managed services for all your technology. Highest priority service. See Proactive One Sheet for full details.

Workstation: Proactive: \$79/mo Proactive+: \$129/mo

Server: Proactive+: \$199/mo

ALL PRICING SUBJECT TO CHANGE.

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